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## Sending Samples to Neogen Australasia from Overseas

Neogen Australasia (NAA) holds import permits issued from the Australian Department of Agriculture and Water Resources for the importation of the following Animal Biological Products:

- Hair, tissue and fluids\*\*
  - from ovines, caprines, bovines, cervines, camelids and giraffids only
  - Permit: 0003417493, exp: 14/9/2021
- Non Viable Reproductive material\*\*
  - from ovines, caprines, bovines and cervines only
  - Permit: 0003417492, exp: 20/9/2021
- Purified Genetic material (DNA or RNA)
  - from animals only
  - Permit: 0003417493, exp:14/9/2021

\*\* Samples must be sourced from animals not knowingly infected. And, Unless the product is sourced from animals born, raised and residing in one of the following countries listed below, it must be subjected to gamma irradiation at 50 kGy (5 Mrad) before it is released to NAA.

### Exempt country List:

Australia, Austria, Belgium, Canada, Chile, Cyprus, Czechia (Czech Republic), Denmark, Estonia, France, Finland, Germany, Hungary, Iceland, Indonesia, Ireland, Italy, Japan, Latvia, Lithuania, Luxembourg, Iceland, Malta, Mexico, Netherlands, New Caledonia, New Zealand, Norway, Poland, Portugal, Romania, Singapore, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom, United States of America, Vanuatu.

### If your sending from a non-exempt country, please contact NAA prior to sending samples to obtain a Request of Irradiation form

Samples sent from Non-exempt country without prior contact may result in additional processing fees, sample return or sample destruction.

All Processing fees from the Department of Agriculture and Water Resources will be passed in full.

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**When sending samples, please follow these steps:**

- 1) Print out relevant paperwork, **must** include;
  - Import Permit
  - Your completed manufacturers declaration
  - Completed Test request form
- 2) Samples must be packaged according to IATA guidelines; Section 3.6.2.2.3.8 "Patient Specimens"  
<https://www.iata.org/whatwedo/cargo/dgr/Documents/infectious-substance-classification-DGR56-en.pdf>

Please place the test request form between the secondary and outer packaging. The outer packaging should be addressed to either 2a. or 2b. depending on where your samples are from (refer to above exempt country list if unsure).

**2a.** If your samples require Gamma irradiation, please post the samples to:

STERITECH  
PO Box 376,  
BURPENGARY QLD 4505  
AUSTRALIA

**2b.** If your samples do not require Gamma Irradiation, please post the samples to:

NEOGEN AUSTRALASIA  
PO Box 1388,  
GATTON QLD 4343,  
AUSTRALIA

- 3) In order to facilitate clearance, airfreight or mail shipments, the import permit and manufacturers declaration should be securely attached to the **outside** of outer package, and clearly marked on back of package where documents are attached :

"Attention Department of Agriculture and Water Resources".

----- **NOTE: THIS IS NOT THE DELIVERY ADDRESS** -----

- 4) Send samples via registered post or courier to Laboratory and email NAA at [naa-lab@neogen.com](mailto:naa-lab@neogen.com) with test submission form outlining the sample details, consignment number or other relevant tracking information.

If further information within Australia is required, the contact person is:

**Chloe Pavey**, *Neogen Australasia Sample Reception Supervisor*

Phone: +61 7 37362134 | mobile: +61 403 297 006

Address: PO Box 1388, UQ Gatton Campus, Gatton, QLD, 4343

Email: [cpavey@neogen.com](mailto:cpavey@neogen.com)

OR

**Mel Strasburg**, *Neogen Australasia Customer Support Rep – Beef*

Phone: +61 7 3736 2134 – (general enquiries)

Address: PO Box 1388, UQ Gatton Campus, Gatton, QLD, 4343

Email: [mstrasburg@neogen.com](mailto:mstrasburg@neogen.com)